Nikoui and Associates Terms and Conditions / Privacy Policy

Nikoui and Associates respects your privacy. By providing your information or opting into our SMS messaging service, you agree to the following terms regarding how we handle your personal data.

Data Collection: We collect personal and contact information, including your name, email address, mailing address, and mobile phone number. This information is collected via our website contact form, email correspondence, or third-party service systems necessary for your forensic case or consultation.

Data Usage: We use your data to provide the professional services you have requested, to communicate with you regarding your case or inquiry, and to send you updates via text message.

Data Security: We protect your data with secure storage measures to prevent unauthorized access, loss, or disclosure, ensuring the confidentiality required for forensic services.

Data Retention: We retain your information for as long as it is necessary to fulfill the purposes for which it was collected or as required by law. You may request the deletion of your personal information at any time by contacting us directly.

SMS Terms:

- **Message and Data Rates:** MESSAGE AND DATA RATES MAY APPLY. Your mobile carrier may charge fees for sending or receiving text messages, especially if you do not have an unlimited texting or data plan.
- **Frequency:** Messages are recurring, and message frequency varies.
- **Help and Support:** For HELP or to request assistance, please contact Kourosh Nikoui at Nikoui and Associates or email nikouiandassociates@icloud.com. You may also text HELP to receive a reply containing our contact information.
- **Opt-Out:** You can opt out of our SMS list at any time by texting, emailing, or replying "STOP" or "UNSUBSCRIBE" to nikouiandassociates@icloud.com or 1-866-IDWorld. After unsubscribing, you will receive a final SMS to confirm your request, and your contact information will be removed from our messaging list within 24 hours.

Carrier Non-Liability: Mobile carriers are not liable for any delayed or undelivered messages.

Non-Sharing Clause: We value your trust. Your personal information, including mobile information, will not be shared with third parties or affiliates for their own marketing or promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties or affiliates. We may, however, share information with subcontractors or professional service providers strictly as necessary to support the forensic services we provide to you.